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May 29, 2009

Beth Salak, Director  
Regulatory Compliance  
Florida Public Service Commission  
Attn: Tariff Section  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Pursuant to Florida Statute 364.051, attached for filing with the Commission are the following pages of the General Subscriber Service Tariff:

General Subscriber Service Tariff

Section A13 - Contents – Ninth Revised Page 9

- Sixth Revised Page 92

Section A113 - Contents – First Revised Page 4

- First Revised Page 37

Subject Index - Eighth Revised Page 15

The purpose of this filing is remove tariff references to Internet Call Waiting Service.

Acknowledgement, date of receipt and authority number of this filing is requested.

Your consideration and approval will be appreciated.

Yours very truly,

Jerry D. Hendrix (slg)

Regulatory Vice President

Attachments

## EXECUTIVE SUMMARY

### Description of Proposed Tariff

The purpose of this General Subscriber Service Tariff filing is to remove all tariff verbiage referring to Internet Call Waiting Service. This service was grandfathered on January 19, 2008. As of April 27, 2009, there are no Florida customers subscribing to this service.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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BELLSOUTH  
TELECOMMUNICATIONS, INC.  
FLORIDA

GENERAL SUBSCRIBER SERVICE TARIFF ~~Sixth Revised Page 92~~~~Fifth Revised Page 92~~  
~~Cancels Fifth Revised Page 92~~~~Cancels Fourth Revised Page 92~~

~~ISSUED: May 29, 2009~~ISSUED: January 7, 2008  
BY: Marshall M. Criser III, President -FL  
Miami, Florida

~~EFFECTIVE: June 1, 2009~~EFFECTIVE: January 8, 2008

### **A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.73 Reserved For Future Use**

**A13.74 Reserved For Future Use**

**A13.75 Reserved For Future Use**

**A13.76 ~~Internet Call Waiting Service (Obsoleted, See Section A113.) (DELETED)~~ (D)**

(D)(T)

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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ISSUED: May 29, 2009 ISSUED: January 18, 2008  
 BY: Marshall M. Criser III, President -FL  
 Miami, Florida

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**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.76 Internet Call Waiting Service (DELETED) (D) (O)(T)**

(Obsoleted January 19, 2008, Type 4, not available for new installations, additions to existing installations or moves to a different customer location. This service will be discontinued on or after July 8, 2008.) (N)

**A113.76.1 Definition of Feature Offering (O)(T)**

A. Internet Call Waiting service (ICW) allows customers to manage their incoming calls while logged onto the Internet. When a customer is on the Internet with ICW running and receives a call, a small window pops up on the computer screen with the name and number of the caller and four disposition options for the call. Those options are as follows: (O)

- 1. Accept the Call: This option terminates the Internet session. The user then must wait for the phone to ring to pick up the call. (O)
- 2. Send the Call to Voice Mail: This option sends the caller to voice mail if the ICW subscriber has voice mail. (O)
- 3. Place the Call on Hold: With this option the subscriber can generate a network announcement to the caller to please hold while the subscriber completes the current call. (O)
- 4. Forward the Call: The subscriber can route the call to another pre-selected phone number (O)
- 5. Ignore the Call/Time Out: If the subscriber fails to choose a disposition option within 24 seconds, the time out condition will occur. The caller will hear continuous ringing until the call is disconnected. This is a default option for customers who do not subscribe to Voice Mail. (O)

**A113.76.2 Regulations and Limitations of Service (O)(T)**

A. The following regulations and limitations apply: (O)

- 1. Internet Call Waiting service is provided subject to the availability of facilities. (O)
- 2. Internet Call Waiting service is available to single and multi-line residence customers. (O)
- 3. Internet Call Waiting service is not compatible with ISDN, ADSL, Prestige, Privacy Manager service, FCO or FX service. (O)
- 4. The Company's liability arising out of the provision of Internet Call Waiting service, including but not limited to delivery or non-delivery of calling numbers/names, or the provision of other anonymity options to law enforcement agencies, is limited as set forth in A2.5.1. (O)
- 5. Telephone numbers/names transmitted via Internet Call Waiting service are intended solely for the use of the subscriber of this service. Resale of this information is prohibited. (O)
- 6. Internet Call Waiting service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (O)
- 7. Services charges do not apply for download of the Internet Call Waiting software. (O)

**A113.76.3 Rates and Charges<sup>†</sup> (O)(T)**

A. The following rate is for Internet Call Waiting Service only and is in addition to the applicable monthly rate for exchange access line service and any other service with which this service is associated. (O)

**1. Residence (O)**

(a) Per Line	Monthly Rate	USOC CWNE T
	\$6.95	

**Note 1:** The monthly rate for ICW will be waived for the first thirty days of service. (O)

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FLORIDA

GENERAL SUBSCRIBER SERVICE TARIFF

Sixth Revised Page 92  
Cancels Fifth Revised Page 92

ISSUED: May 29, 2009

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BY: Marshall M. Criser III, President -FL  
Miami, Florida

### **A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.73 Reserved For Future Use**

**A13.74 Reserved For Future Use**

**A13.75 Reserved For Future Use**

**A13.76 (DELETED)**

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Miami, Florida

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**  
**A113.76 (DELETED)**

(D)

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